

Surfside KIDS FAQ's

How do you handle toy cleaning & classroom sanitization?

Cleanliness is a top priority for the volunteers at **Surfside KIDS**. Our toys, tools and classrooms are sanitized each week before your child's arrival. Special care and attention is given to our after-potty and pre-snack hand washing procedures.

Do you provide a snack? If so, what kind?

When your child is with us on a Sunday morning, Wednesday evening, or any other time during the week, we will always provide an allergy-friendly snack *individually packaged goldfish crackers and Kelloggs rice crispy treats are provided weekly. **Surfside KIDS** are encouraged to bring their own labeled water bottle to class with them. Don't worry if you forget! We are happy to provide sanitized cups with lids for your little one to use.

Do you have an allergy policy?

At **Surfside KIDS** we know that there are many chronic illnesses and allergies that can make drop-off a challenge. Please know we take these needs seriously and if your child has a medical need their printed name tag will have a discrete green indicator sticker so that all staff and volunteers can provide exceptional care.

What is your diaper changing policy?

If your child is of diapering age her or she will receive a diaper change each time they are with us in **Surfside KIDS**. We follow state guidelines to ensure safe and proper diaper changing.

*If you prefer to change your child's diaper during service we will happily text when your little one is ready for a diaper change.

Can I drop-off my child for care and come back after your programming?

This is a common question. For children participating in **Surfside KIDS** events a parent or guardian must remain on site at all times. This remains our policy for all events and for all children ages 6 weeks - 5th grade.

Who can I talk to if I have a question or concern?

Hi, I am Kristen Hann, the Director of Women's & Children's Ministry. I welcome any questions and concerns from parents and caregivers. Please reach out via email khann@surfsidepres.com so that we can chat more. If I do not have an answer for your concerns I will not stop until one is found! The safety and care of our **Surfside KIDS** and volunteers is a top priority at Surfside PCA and we will work diligently to address any concerns you share.